



State of California

LITTLE HOOVER COMMISSION

**FOR IMMEDIATE RELEASE
May 21, 2015**

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Jonathan Shapiro

Sumi Sousa

Carole D'Elia
Executive Director

**For Additional Information Contact:
Carole D'Elia
Executive Director
(916) 445-2125**

NOTICE OF MEETING (REVISED WITNESS LIST)

On Thursday, May 28, 2015, the Little Hoover Commission will conduct a public hearing on Californians' interactions with state government. The hearing will begin at 9:30 a.m. in Room 437 of the State Capitol in Sacramento.

The Commission is reviewing the nature and quality of interactions between California state government and the public. At this hearing, the Commission will explore creative efforts to improve government services at the federal level and within California state departments and agencies.

The Commission will first hear about 18F, the federal government's new digital services delivery agency inside the General Services Administration. Its deputy executive director will describe the agency's approach to solving problems at the federal level and share lessons that might help California replicate some of the program's success. The Commission will then hear from the undersecretary of the California Health and Human Services Agency, who will explain why the agency created its open data portal and discuss how it expects the portal will contribute to Californians' improved health and well-being. Representatives from three California state departments will describe how they are delivering services and discuss plans for improvement. The chief of the facilities management division at the California Department of Parks and Recreation will discuss the visitor experience at state parks. The associate director of female offender programs and services at the California Department of Corrections and Rehabilitation will discuss the visitation processes at California correctional facilities. Finally, the deputy director of the Center for Health Statistics and Informatics at the California Department of Public Health will discuss the process to obtain vital records.

There will be an opportunity for public comment at the end of the hearing. The Commission also encourages written comments. Immediately following the hearing, the Commission will hold a business meeting in the legislative counsel conference room on the lower level of 925 L Street in Sacramento.

All public notices for meetings are on the Commission's website, www.lhc.ca.gov. If you need reasonable accommodation due to a disability, please contact Commission Executive Director Carole D'Elia at (916) 445-2125 or littlehoover@lhc.ca.gov by Thursday, May 21, 2015.



LITTLE HOOVER COMMISSION

Public Hearing on Californians' Interactions with State Government
Thursday, May 28, 2015
State Capitol, Room 437
Sacramento

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Public Hearing: 9:30 a.m.

Providing Better Federal Services, Digitally

1. Hillary Hartley, Co-Founder and Deputy Executive Director, 18F

Increasing the Usefulness of California Health Information Through Open Data

2. Michael Wilkening, Undersecretary, Program and Fiscal Affairs, California Health and Human Services Agency

Improving the Visitor Experience at California's State Parks

3. Karl Knapp, Chief, Facilities Management Division, California Department of Parks and Recreation

Improving Visitation at California Correctional Facilities

4. Jay Virbel, Associate Director, Female Offender Programs and Services, Division of Adult Institutions, California Department of Corrections and Rehabilitation

Improving Access to Birth, Death, Marriage and Divorce Records

5. Jim Greene, Deputy Director, Center for Health Statistics and Informatics, California Department of Public Health

Business Meeting

Thursday, May 28, 2015
Legislative Counsel Conference Room
925 L Street, Lower Level
Sacramento

(The Commission will consider agenda items I-V at approximately 12:30 p.m. The precise time will vary depending upon the testimony of witnesses and will be determined at the discretion of the chair. The Commission will break at 1 p.m. for an advisory committee meeting as part of its Open Meeting Acts study. The Commission will re-convene its business meeting at approximately 2 p.m.)

- I. Business Meeting Minutes from March 5, March 26 and April 28, 2015
- II. Subcommittee Reports/Project Selection
- III. California Open Meeting Acts – Draft Report Discussion
- IV. Implementation Activity
- V. Reports from California State Auditor's Office